



LOEGERING

COMMERCIAL EQUIPMENT SERVICE CONTRACT MANUAL

**John Deere, Bobcat, Case, New Holland, Komatsu, Volvo, Gehl,
Mustang, and Thomas Dealers**

EPG Insurance, Inc.
P.O. Box 171199
Memphis, TN 38187-1199



**EPG Insurance, Inc.
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Memphis, TN 38187-1199**

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SERVICE AGREEMENT PRICING AND ENROLLMENT PROCEDURES

Please visit our website at www.epgins.com . Here you will have an opportunity to register online for the convenience of quoting and enrolling commercial industrial equipment for extended service agreement conveniently online.

Please click on the Register Now section on the left side of the screen. You will then be asked to fill out certain needed fields such as username (which will always be your email address) and a unique easy to remember password. Under Major Lines of Equipment list the Manufacturers represented and the word "other". This will allow you to access new and used rates for the lines you represent and used rates for other product lines. Once you submit your registration you will receive two email confirmations from EPG. One that tells you we received your registration and one that lets you know you have been logged into the system and you are ready to get started.

Upon confirmation of registration you will log-on to your own secure website with your user name and password. On the next screen you need to look for the Tool Box to the left and within it you will select [Extended Service](#). Your next page will show Purchased Protection Plan. This page will show any quotes that you have saved. Here you will select Get Quote (to the far right of the screen); the next screen will ask you to select a manufacturer from a drop down list of the manufacturers you gave us upon registration. Next you will select New or Used and click Continue. The next screen you will select from the drop-down list the type of equipment then the model and so on. Your next screen will allow you to fill in specific information about the equipment that will allow the system to prepare a quote for you. [Please do not leave any fields blank](#) If the number of hours is zero, put 0. When you are asked for the retail sale amount you will **NOT** need to include \$ or decimal. (\$150,000.00 = 150000). When all is completed click continue. Here you will see the premiums requested from your quote.

At this point you may save the quotes for future reference or continue and enroll the machine.

To enroll the machine, place your pointer under the term and coverage desired and click. This will take you to the application page. The information requested on your application will be things like a purchase order number (optional), the serial number, the Insured's complete name and address and the start date of the manufacturer's warranty (if New Equipment). Once you have completed your application you just click Submit you will receive an acknowledgement screen confirming the coverage requested. This page should be saved to reconcile with you statement that you will receive at the end of the month. This enrollment will also be saved in your [Enrolled Units](#) data base located on your tool bar to the left side of your screen.

Policy documents will be mailed to the dealer within twenty-four hours. The dealer will then deliver the original documents to their customer and maintain a copy for their files.



LOEGERING EQUIPMENT RATE

\$650.00

POWERTRAIN

50% Deductible in the first 30 days

\$0 deductible thereafter

**COVERAGE BEGINS AND ENDS WITH THE PUBLISHED MANUFACTURERS
WARRANTY PERIOD FOR THE MACHINE SELECTED**

Applies to all John Deere, Bobcat, Case, New Holland, Komatsu, Volvo, Gehl, Mustang, and Thomas Skid steer Loaders.

Applies when above machines are fitted with Loegering versatile track system.

In the event of driveline failure Dealer agrees to make initial claim to OEM. If denied by OEM claim to be submitted to EPG. EPG Commercial Equipment Service Contract will pay in accordance with Master Parts Schedule and Terms and conditions of Commercial Equipment Service Contract.



LOEGERING

APPLICATION FOR OPTIONAL COMMERCIAL EQUIPMENT SERVICE CONTRACT

Dealer: _____ Phone: _____

Address, State, & Zip: _____

Make: _____ Type: _____ Model: _____ Serial#: _____

Gov: _____ Const: _____ P.O.#: _____

Year: _____ Current Hours (If any) _____ Machine in service date _____

VTS Serial Number: Left Side _____ Right Side _____

SELECT OPTION _____ POWER TRAIN (INCLUDING ENGINE) Premium \$650.00

\$0 deductible

COVERAGE BEGINS AND ENDS
WITH THE PUBLISHED MANUFACTURERS WARRANTY PERIOD.

USE THIS APPLICATION FORM TO TRANSFER UNUSED COMMERCIAL EQUIPMENT SERVICE CONTRACT.
Transfer information only: (Transferable to a "New Owner" for one time \$50 fee.)

If applicable please transfer Certificate # _____ to "New Owner" below.

CERTIFICATE HOLDER'S NAME AS IT SHOULD APPEAR ON CERTIFICATE:

ADDRESS: _____

DEALER REP: _____ DATE: _____

(SIGNATURE)

(Please print signature): _____

Please mail this application and your check to:
Loeering Mfg., Inc.
15514 37th Street SE
Casselton, ND 58012

LOEGERING POWERTRAIN MASTER PARTS SCHEDULE FOR

Not necessarily every component is covered by this contract. Those components that are covered are listed below. If they are not listed below it is not covered.

ENGINE

Engine Block
Cylinder Liners
Front & Rear Engine Covers
Crankshaft
Crankshaft Bearings & Gear
Front & Rear Crankshaft Seals
Damper
Flywheel, Ring Gear
Cylinder Heads
Rocker Arm Assembly
Valve Cover
Camshaft
Camshaft Bearings
Camshaft Drive Gear
Timing Gears
Accessory Gears
Pistons & Rings
Connecting Rods & Bearings
Water Pump
Injection Pump
Turbocharger
Oil Pump
Oil Pan
.....and all parts within the above systems. Excludes: engine mounts, hoses, and fittings, filters, elements, fan belts, pulleys, lubricants, antifreeze, burnt and/or pitted valves, injectors, gaskets, exhaust manifold and all exhaust components, throttle and stop cables, radiator and coolers, adjustments

TRANSMISSION

Transmission Case
Counter Shaft Clutch
Clutch Plates (wet only)
Clutch Discs (wet only)
Internal Wet Service Brakes
Transmission Pump
Torque Converter Pump
Transmission Gears, Bearings, & Shafts
Torque Converter
Wet Steering Clutches
Splitter Drive
Transfer Drive
Hydraulic Transmission-
Control Valves
Hydrostatic Transmission Charge Pump
Hydrostatic Transmission Variable-Displacement Pump
Hydrostatic Transmission Rotary Group.
Internal Transmission Control Linkage
.....and all parts within the above systems.
Excludes: all mountings, hoses, and fittings, oil coolers, wiring harness, lubricants, filters and breathers.

Drive Line

Drive Shaft
Drive Shaft Support Bearing
Axle Shaft
Excludes: Universal Joints.

DIFFERENTIAL / FINAL DRIVE

Differential Housing
Driven Axle
Drive Chain
Chain Cases
Differential Pinion Gear / Ring Gear
Drive Axle Hub
Final Drive Planetary Gears
Final Drive Pinion
Planetary Gear Carrier
.....and all parts contained in the above systems. Excludes: external seals, hoses and fittings, pipes, breathers.

DIFFERENTIAL / FINAL DRIVE (HYDROSTATIC UNITS)

Hydraulic Drive Pump
Hydraulic Drive / Travel Motor
Swing Motor and Swing Gear Box
Control Valve (Travel and Swing functions only. Travel & Swing sections of valve, Excludes Dig Functions.

COMPACTION/PAVING EQUIP

Propulsion System Hydraulic Components
Torque Hubs
Pump Drive
Splitter box
Reduction Unit
Vibration System Hydraulic Components
Eccentric Mechanism & Bearings

AIR COMPRESSOR UNITS

Air end (excludes separator)
Drive Coupling

GENERATOR SETS/LIGHT-TOWER

Generator housing (plus all internal parts)
Windings (excluding batteries, external electrical components and gauges.)

EPG INSURANCE, INC. COMMERCIAL EQUIPMENT SERVICE CONTRACT FOR NEW EQUIPMENT

This Commercial Equipment Service Contract provides the coverage described below to the **Contract Holder** named in the **Commercial Equipment Service Contract Certificate** for the **Covered Equipment** and **Covered Parts** described in the **Commercial Equipment Service Contract Certificate**.

DEFINITIONS:

1. **Contract Provider** means EPG Insurance, Inc. and the entity named in the **Commercial Equipment Service Contract Certificate**.
2. **Contract Holder** means:
 - a. The person or entity named in the attached **Commercial Equipment Service Contract Certificate**, whom shall be domiciled in the United States of America and Canada.
 - b. The **Contract Holder** shall also be deemed to be the "Owner" (or "Lessee" for the leased products) of the **Covered Equipment**.
3. **Contract Holder Claim** means a claim made by the **Contract Holder** as a result of a **Covered Breakdown**.
4. **Covered Equipment** mean the equipment described in the annexed **Commercial Equipment Service Contract Certificate**.
5. **Repair Facility** means the persons or organizations authorized to perform services under this Commercial Equipment Service Contract as set forth in the annexed **Commercial Equipment Service Contract Certificate**.
6. **Covered Parts** means the components and parts listed in the attached Master Parts Schedule, which are not specifically excluded, for the level of coverage set forth in the annexed **Commercial Equipment Service Contract Certificate**.
7. **Covered Breakdown** means any failure of the **Covered Equipment** due solely to defective materials or workmanship necessitating repair or replacement of **Covered Parts** in accordance with the terms and conditions of this Commercial Equipment Service Contract.
8. **Limits of Liability** are the most that the **Contract Provider** will pay for any one **Contract Holder Claim** and for all **Contract Holder Claims**, in the aggregate, as provided in this Commercial Equipment Service Contract.
9. **Commercial Equipment Service Contract Term** means the period commencing on the commencement date and ending on the termination date set forth in the annexed **Commercial Equipment Service Contract Certificate**. The **Commercial Equipment Service Contract Term** shall not commence prior to the expiration of the initial manufacturer's warranty applicable to the **Covered Equipment**.

LIMITS OF LIABILITY:

1. Per **Contract Holder Claim**: The **Contract Provider** shall not pay more than \$75,000 for repair, replacement and all other obligations under this Commercial Equipment Service Contract for any **Contract Holder Claim**.
2. Aggregate: The **Contract Provider** shall not pay more than 50% of the value of the **Covered Equipment** for all **Contract Holder Claims** made under this Commercial Equipment Service Contract.

TERMS AND CONDITIONS:

1. Subject to the terms, conditions and limitations set forth herein, including, but not limited to the **Limits of Liability**, the **Contract Provider** and/or the **Repair Facility** will repair or replace, as it elects, any **Covered Parts** in connection with a **Covered Breakdown** during the **Commercial Equipment Service Contract Term**.
2. The fee for this Commercial Equipment Service Contract is not refundable.
3. This Commercial Equipment Service Contract does not preclude you from exercising your contractual, legal or statutory rights as a customer of the equipment retailer, nor your rights under the initial manufacturer's warranty.
4. In connection with any **Covered Breakdown**, the **Contract Provider** shall be entitled to undertake in the name and on behalf of the **Contract Holder**, the conduct, control and settlement of any proceedings as its own expense and for its own benefit but in the name of the **Contract Holder** to recover compensation or secure indemnity from any third party in respect of anything covered under this Commercial Equipment Service Contract.
5. In connection with a **Covered Breakdown**, the repair and replacement of **Covered Parts** must be authorized by the **Contract Provider** and performed by a **Repair Facility**.
6. **Exploratory Dismantling**. This Commercial Equipment Service Contract provides coverage for exploratory dismantling of **Covered Equipment** only in the event of a **Covered Breakdown** and subject to the **Limits of Liability**. A **Repair Facility** will perform exploratory dismantling only with the authorization of the **Contract Holder**. The **Contract Holder** shall be responsible for all charges for exploratory dismantling if, as a result of the exploratory dismantling, it is determined that there has not been a **Covered Breakdown**.
7. The **Contract Holder** shall take all reasonable steps to safeguard the **Covered Equipment** from loss or damage and to maintain it in efficient condition.
8. The **Contract Holder** must service the **Covered Equipment** in accordance with the manufacturer's recommendations.
9. If any difference should arise as to the amount to be paid under this Commercial Equipment Service Contract (liability being otherwise admitted) such difference shall be referred to an arbitrator to be appointed in accordance with the commercial rules of the American Arbitration Association.
10. The **Contract Holder's** compliance with the terms and conditions of this Commercial Equipment Service Contract shall be a condition precedent to the **Contract Provider's** obligation to make any payment hereunder.
11. The **Contract Provider** shall not be liable for any **Covered Breakdown** that is insured by any other existing policy or policies, warranty or guarantee in respect of any excess beyond the amount which is payable under such policy or policies, warranty or guarantee.
12. If any claim made by the **Contract Holder** for a **Covered Breakdown** under this Commercial Equipment Service Contract is fraudulent in any respect, all benefits under this Commercial Equipment Service Contract will be forfeited.

CONTRACT HOLDER'S RESPONSIBILITIES

1. The **Contract Holder**, at his or her own expense, must maintain, operate and service the **Covered Equipment** as indicated in its Operator's Manual. The **Contract Holder** must maintain adequate records of the **Covered Equipment's** maintenance and service history, including the use of genuine Manufacturer parts.
2. All services performed on **Covered Equipment** in connection with a **Covered Breakdown** must be performed by a **Repair Facility**. When making a claim for a **Covered Breakdown**, the **Contract Holder** must present the **Commercial Equipment Service Contract Certificate** and, if requested, records of the **Covered Equipment's** maintenance and service history.

EXCLUSIONS: This Commercial Equipment Service Contract does not cover:

1. **Covered Equipment** that has been removed from the United States or Canada.
2. Any repair or replacement of **Covered Parts** or damage to **Covered Equipment** arising directly or indirectly, in whole or in part, from any type of accident, or any act or omission, which is willful, unlawful or negligent.
3. Routine maintenance and/or replacement of service items, consumables including, but not limited to, oils, filters, and coolants, and normal wear items (unless required to repair a **Covered Breakdown**).
4. The repair or replacement of parts that are not listed as covered in the annexed Master Parts Schedule, or which are expressly excluded from coverage therein.
5. The repair or replacement of **Covered Equipment** and/or **Covered Parts** that, in the opinion of a qualified engineer appointed by the **Contract Provider**, failed or malfunctioned prior to the commencement of the **Commercial Equipment Service Contract Term**.
6. The repair or replacement of **Covered Equipment** or **Covered Parts** due to defective design or as a result of an "Epidemic Failure". An Epidemic Failure is twenty (20) or more separate **Contract Holder Claims** for the failure of particular **Covered Equipment** or a particular **Covered Part** due to the same cause within a period of twenty-one (21) days.
7. The replacement of **Covered Parts** that have not actually failed, unless it is correct engineering procedure to do so.
8. Any loss or damage to **Covered Parts** as a result of the alteration or modification to the manufacturer's specifications for the **Covered Equipment**.
9. Any **Covered Equipment** if its HOURMETER/TACHOGRAPH/ODOMETER has been tampered with, altered, disconnected or is not working.
10. **Covered Equipment** that is owned, temporarily or otherwise (resulting from trade-in or acquisition for purpose of resale), by a business formed for the purpose of selling or servicing construction or agricultural machinery.
11. The repair or replacement of **Covered Parts** that are worn, but within the Manufacturer's tolerance.
12. Liability for bodily injury or property damage caused directly or indirectly by failure or malfunction of the **Covered Equipment** or any **Covered Part** or by any other cause.
13. Any and all third party damages or claims including, but not limited to, bodily injury, property damage, or contractual liability, arising out of a **Covered Breakdown** or the use and operation of the **Covered Equipment**
14. The failure of **Covered Parts** and/or **Covered Equipment** due, in whole or in part, to frost damage, negligence, intentional misuse or abuse, failure to take reasonable preventative measures, or overloading or over revving the engine (governor seals must be intact).
15. Any and all obligations and liabilities that may arise by virtue of the sale of the **Covered Equipment** or **Covered Parts**, including, but not limited to: breach of any and all implied warranties of merchantability; breach of any and all implied warranties of fitness; breach of any and all liabilities for negligence; breach of any and all liabilities for defective **Covered Equipment**, including strict liability.
16. Fees, costs and expenses as a result of a recall by any manufacturer or dealer.
17. Loss or damage to **Covered Equipment** or a **Covered Part** caused by normal wear and tear, gradual deterioration, rust, scale or other deposits; scratching or chipping of painted or polished surfaces; corrosion or deterioration due to chemical or atmospheric conditions or otherwise.
18. Reduced performance or efficiency of **Covered Equipment**.
19. Loss of or damage to **Covered Equipment** or a **Covered Part** by theft or any attempted theft.
20. Loss or damage resulting from external causes such as but not limited to damages resulting from a collision with any object, or from fire, flooding, sand, dirt, windstorm, hail, earthquake, an Act of God, or damage from exposure to weather conditions.
21. Loss or damage to **Covered Equipment** or a **Covered Part** resulting from the failure to provide manufacturer's recommended maintenance.
22. Loss or destruction or damage to any property whatsoever other than a **Covered Part** or any loss or expense whatsoever resulting or arising there from or any consequential loss, including, but not limited to, income, interest, or loss of business opportunity.
23. Any legal liability of whatsoever nature directly or indirectly caused by or contributed to by or arising from:
24. Ionizing radiations or contamination by radioactivity from any nuclear fuel or from any nuclear waste from the combustion of nuclear fuel; and the radioactive, toxic, explosive or other hazardous properties of any explosive nuclear assembly or nuclear component thereof.
25. Loss, damage, cost, expense of whatsoever nature directly or indirectly caused by, resulting from or in connection with any of the following regardless of any other cause or event contributing concurrently or in any other sequence to the loss: war, invasion, acts of foreign enemies, acts of terrorism (whether certified as such by any governmental authority), hostilities or warlike operations (whether war be declared or not), civil war, rebellion, revolution, insurrection, civil commotion assuming the proportions of or amounting to an uprising, military or usurped power.
26. Loss or damage to **Covered Equipment** or **Covered Parts** directly resulting from pressure waves caused by aircraft or aerial devices traveling at sonic or supersonic speeds.
27. Costs for the repair or replacement of **Covered Equipment** and/or **Covered Parts** that are recoverable by the **Contract Holder** from other insurance, warranty or extended service contract.
28. The cost of transporting **Covered Equipment** to and from the **Repair Facility**.
29. Costs incurred to upgrade or improve **Covered Equipment** or **Covered Parts**.
30. The recurrence of a **Covered Breakdown** within sixty (60) days of the completion of the repair or replacement of **Covered Parts** pursuant to this Commercial Equipment Service Contract.

TERMINATION OF COVERAGE:

This Commercial Equipment Service Contract shall immediately terminate and the **Contract Provider's** obligations hereunder shall cease in the event that:

1. service (other than normal maintenance and replacement of service items) is performed on the **Covered Equipment** or **Covered Parts** by someone other than a **Repair Facility**;
2. the **Covered Equipment** or a **Covered Part** is altered or modified in a way not approved by the manufacturer of the **Covered Equipment**;
3. The **Covered Equipment's** HOURMETER/TACHOGROAPH/ODOMETER has been rendered inoperative or otherwise tampered with or;
4. The **Covered Equipment** is removed from the United States or Canada.

TRANSFER OF CONTRACT UPON RESALE OF EQUIPMENT:

Any unexpired portion of this Commercial Equipment Service Contract may be transferred to a subsequent purchaser of the **Covered Equipment** only if:

1. The transfer is made before the expiration of the **Commercial Equipment Service Contract Term**.
2. The **Contract Provider** determines that the **Covered Equipment** is in satisfactory condition following an inspection performed by a **Repair Facility** in accordance with the **Contract Provider's** instructions at the transferee's expense;
3. Transfer documentation, upon forms furnished by the **Contract Provider** are properly completed and submitted;
4. The transfer fee of \$50.00 is paid to the **Contract Provider**; and
5. The **Contract Provider** has provided written confirmation of the transfer to the transferee.

CLAIMS PROCEDURES:

1. A Deductible may apply, please see the **Commercial Equipment Service Contract Certificate** for deductible amount.
2. Contact the **Repair Facility** listed in the annexed **Commercial Equipment Service Contract Certificate** to schedule an inspection of the **Covered Equipment** to ascertain the cause of failure. Please be prepared to provide the following documents to the **Repair Facility**: this Commercial Equipment Service Contract and the annexed **Commercial Equipment Service Contract Certificate**; and The **Covered Equipment's** maintenance and service history.
3. Claims must be submitted within 30 days from the date of failure for coverage to be considered.
4. The **Repair Facility** will determine the cause of the breakdown, and check that the part(s) directly causing the failure are covered by this Commercial Equipment Service Contract.
5. The **Repair Facility** will be obliged to retain all replaced parts, after settlement of claim or otherwise authorized, for a maximum period of 2 months.
6. The **Contract Provider** will visit the **Repair Facility** on a random basis to inspect damaged parts.
7. The **Contract Provider** reserves the right to examine any **Covered Equipment** and subject the damage to expert assessment before commencement of any repairs and/or replacements within 24 hours of claims notification. It shall be clearly understood and agreed that in the event of any dispute arising as to the extent of the liability of the **Contract Provider**, the decision of the assessor shall be final and binding on both the **Contract Provider** and the **Contract Holder** (being the owner of the **Covered Equipment**).
8. Following completion of repairs, the completed Claim Form, Invoice, and any supporting documents (this may include this Commercial Equipment Service Contract) will be forwarded by the **Repair Facility** to the **Contract Provider** for reimbursement.
9. Where necessary, the Commercial Equipment Service Contract documents will be mailed back to the **Contract Holder** following review by the **Contract Provider**; please check that they are intact.
10. Any additional costs not insured hereby, or in excess of the terms of your Policy, must be settled directly with the **Repair Facility** at the time of repair. The **Repair Facility** forwarding the documentation on your behalf will be deemed to have authority to receive payment directly for the cost of repair and/or replacement.

CESC (12/03) / (04/05)

GENERAL PROVISIONS

Coverage is in effect when:

- 1.) **A properly completed enrollment or application is submitted; and**

- 2.) Coverage charge is paid; and
- 3.) Applicant receives written confirmation of Commercial Equipment Service Contract from the Company.

OWNER RESPONSIBILITIES

- ◆ Must maintain the product in accordance with the Product's Operator manual.
- ◆ Upon request by the Company, provide adequate records verifying maintenance.
- ◆ Obtain replacement of service items only from manufacturer's authorized Dealers.

CLAIM PROCEDURES

CLAIMS OCCURRING DURING THE STANDARD WARRANTY PERIOD MUST BE SUBMITTED TO THE MANUFACTURER FIRST. IF DENIED BY THE MANUFACTURER, DEALER MUST SUBMIT A COPY OF DENIED CLAIM TO EPG INS.

The standard Commercial Equipment Service Contract Claim form should be used.

Please mail, fax or e-mail claim form to:

Bob Beckman
EPG Insurance, Inc.
P.O. Box 171199
Memphis, Tennessee 38187-1199
FAX: (901) 374-9793
E-Mail: rbeckman@epginsurance.com

- ◆ Claims may be typed or legibly handwritten.
- ◆ Claims must be submitted within 30 days from the date of failure for coverage to be considered.
- ◆ Any failure over \$5,000 US or \$7,500 CA must be preauthorized before the repair can be performed. (Must call Bob Beckman at 901-251-1715 for an authorization number). *This authorization number is not approval of the failure/claim.*
- ◆ Commercial Equipment Service Contract claims are generally processed within 14 days of receipt.
- ◆ Commercial Equipment Service Contract claim checks will be issued and mailed to the dealer within that time frame.
- ◆ Denied claims will be documented and returned to the dealer.
- ◆ Damaged parts are to be held sixty days after approval of claim.
- ◆ Pictures are required for failures to fabrication and, major components.
- ◆ Parts are to be paid at current manufacturer's list price.
- ◆ Labor is to be paid at dealer's retail shop rate and labor hours as per Repair Time Schedule published by manufacturer.
- ◆ Dealer can issue his own reference or work order number as the claim number.
- ◆ Copies of all outside invoices must be supplied with the claim.

Freight and parts order surcharges that may be incurred obtaining parts used for Commercial Equipment Service Contracts are not covered.
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**EPG COMMERCIAL EQUIPMENT SERVICE CONTRACT
CLAIM FORM**

DEALER CLAIM / WORK ORDER #: _____

DEALER: _____ **INSURED:** _____

DEALER PHONE#: _____ **CONTACT:** _____

DEALER ADDRESS, STATE, ZIP: _____

MODEL#: _____ **SERIAL#:** _____ **HOURS:** _____

COVERAGE: _____ **MACHINE LOCATION:** _____

MILEAGE (round trip): _____ **MILEAGE RATE:** _____

LABOR HRS CLAIMED: _____ **SHOP RETAIL RATE:** _____

DATE OF LOSS: _____ **DATE OF REPAIR:** _____

Failed Part No.	Description	Qty.	Part Price	Component Serial Number
ASSOCIATED PARTS TO ABOVE FAILURE				Description of Complaint, Cause and Correction:
Description	Part No.	Part Price	Qty.	
				Parts \$
				Labor \$
				Mileage \$
				Other \$
				Tax \$
				Total U.S. \$

This claim has been reviewed for accurate and honest depiction of the failure as presented _____
Warranty Administrator

MAIL OR FAX TO:
EPG Insurance, Inc P.O. Box 171199 Memphis, TN 38187-1199
Bob Beckman 901-251-1715 OR Stephanie Hawkins 901-251-1717
Fax: 901-374-9793